

## **PHARMACY PROFESSION COMPLIANCE ROUNDTABLE**

### **COMMUNIQUE**

Representatives of the Department of Health, the Pharmacy Board of Australia, the Pharmacy Guild of Australia, the Pharmaceutical Society of Australia and Pharmaceutical Defence Limited met on Friday 30 August 2019 to discuss matters related to compliance with Pharmaceutical Benefits Scheme (PBS) approval and claiming requirements.

The Department provided an overview of processes for receiving information about potential non-compliance and actions taken to verify information or conduct investigations as appropriate. It was noted that the Department's preference is to provide education and support to encourage compliance, rather than undertake compliance activity.

The group discussed some areas of concern to both the Department and the pharmacy profession, including incorrect claiming and claiming for PBS medicines through an approved pharmacy which have been supplied at an unapproved pharmacy.

It was agreed to establish a working group to prioritise pharmacy sector information needs and to develop communication strategies for raising awareness of the requirements for approval and claiming.

Further information on the Health Professional Compliance can be found on the Department's website at [www.health.gov.au/health-compliance](http://www.health.gov.au/health-compliance).