



Bonded Return of Service System

The Bonded Return of Service System (BRoSS) is the Department of Health (Health) online web portal to support the Bonded Medical Program (Program) new arrangement.

BRoSS will allow bonded students and doctors to self-manage their RoSO and identify eligible locations where they can work.

The Bonded Medical Program new arrangement

From 1 January 2020, all new students will enter the Program under the new arrangement. Eligible existing participants can choose to opt in to the new arrangement any time from 1 January 2020.

Opt in is voluntary for existing participants. The decision to opt in will depend on the benefits the new arrangement offers a participant and the current stage or phase of their existing arrangement.

A fact sheet 'The New Arrangement' is available at: health.gov.au/new-arrangements-bonded-medical-program

Users of BRoSS

Different user groups will have access to BRoSS:

Applicants – update personal details, access information about the Program and agree to participate in the Program

Participants – ability to self-manage personal details, planning, tracking and management of RoSO online

Universities – online management of their Bonded Medical Program applicant firm offer lists

Rural Workforce Agencies (RWAs) – with participant consent, can access personal details, (contact details, commencement year and scheme, state/territory of study or work, and phase or stage in the Program) to offer and provide support to participants

Department of Health Administration Staff – access to perform administrative tasks including program management, program evaluation and reporting

Keeping BRoSS Record up to date

The department uses the information you enter into your BRoSS Record to send you email notifications and reminders to assist you to manage your Program obligations.

While BRoSS is being progressively released throughout 2020, your reporting obligations as specified in the *Health Insurance (Bonded Medical Program) Rule 2020* are delayed.

The timelines set by the *Health Insurance (Bonded Medical Program) Rule 2020 (Cth)* that require the participant to provide information and evidence under sections 15 and 16 will be delayed until a future date nominated by Health.

The department has implemented a transition period where the participant's obligations to provide information and upload evidence will be delayed until BRoSS is fully functional.

The Rule has been amended to formally establish this transition period, which means current participants of the Medical Rural Bonded Scholarship (MRBS) and Bonded Medical Places (BMP) schemes who have opted in to the Program cannot be liable for any administrative penalty arising out of not complying with time frames set out in the Rule. The amendment, *Health Insurance (Bonded Medical Program) Amendment Rule 2020*, is available at Federal Register of Legislative Instruments for your information.

The department will advise you when BRoSS is fully functional and will nominate a date from which all the time frames for providing information and evidence will commence.

Should you wish to keep your Program reporting obligations up to date, please email to BRoSS@health.gov.au. You are required to log in to BRoSS at least every 6 months to keep your personal information up to date.

Safety of personal information

BRoSS is designed to ensure that the latest and most effective security and personal information authentication processes are in place. BRoSS complies with the *Privacy Act 1988*.

Access to BRoSS

Access to BRoSS will vary for each user group. Universities and Rural Workforce Agencies will access BRoSS via myGovID (a secure login used by businesses to access government online services). Participants will access BRoSS with their log in details provided by Health.

Implementation of BRoSS

The department consulted with stakeholders in the development of BRoSS to meet user requirements.

This involved stakeholders trialling BRoSS and providing feedback on key features and functionality.

Functions of BRoSS will be rolled out throughout 2020.

The first phase, commenced 1 January 2020, was made available to 21 Australian universities where they can use BRoSS to manage the new applicants firm offer list.

The second phase will provide the ability for existing participants to log in to BRoSS to check their personal details are up to date, use the information in the Learn and Plan sections, and agree to participate in the Program by completing Part VD of the *Health Insurance Act 1973 (Act)* in the Sign section.

Self-management of RoSO including planning and recording of events are currently in development and will be released progressively.

Further information

Department of Health website: health.gov.au/new-arrangements-bonded-medical-program

Contact the Department of Health

- Telephone: 1800 987 104 (Monday – Friday 8:30am – 5:00pm AEST)
- Email: BRoSS@health.gov.au