

Quick Reference Guide - Setup Remote Access Windows 10

Overview

This Quick Reference Guide provides the steps for the initial setup of Windows 10 devices for remote access to the HealthIT network.

Prior to remotely accessing the HealthIT network, each computer must first have two applications/clients installed:

- 1. BIG-IP Edge Client
- 2. VMware Horizon Client

Note: Please follow the *Quick Reference Guide – Establish Remote Access Windows 10* to connect to the HealthIT Network.

Support

For assistance, contact the IT Service Desk on (02) 6289 8444 (Central Office) or 1800 500 380 (all other locations).

Procedures

This Quick Reference Guide is split into five parts:

- Part 1 Remove existing remote access software (if applicable)
- Part 2 Download Software
- Part 3 Installing the BIG-IP Edge Client
- Part 4 Pin the BIG-IP Edge Client to your Start Menu (optional)
- Part 5 Installing the VMware Horizon Client

Part 1 – Remove existing remote access software (if applicable)

Part 1 only needs to be completed if you have previous versions of Health Remote access software installed.

Step 1

Click **Settings** from your *Start* menu.



Step 2

Click **System** in the *Settings* window.



Select the Apps & features menu item in the System settings window.

← Settings	- 🗆 X
🐯 SYSTEM	Find a setting
Display	Apps & features
Notifications & actions	Manage optional features
Apps & features	Search, sort and filter by drive. If you would like to uninstall or move an app. select it from the list
Multi-tasking	Type an app name
Tablet mode	I∃ Sort by name ∽
Power & sleep	Show apps on all drives
Storage	3D Builder 40.0 KB Microsoft Corporation 12/08/2016
Offline maps	Alarms & Clock 68.0 KB
Default apps	App connector 36.0 KB
About	Microsoft Corporation 05/04/2016
	BIG-IP Edge Client 6.57 MB F5 Networks, Inc. 12/08/2016
	DIC ID Educ Client Comments (All Users) 15 4 MD

Step 4

Select **BIG-IP Edge Client Components** from the list and click **Uninstall**. Skip to step 8 if you don't have the *BIG-IP Edge Client* installed.



Click **Yes** to agree to the *User Account Control* message to proceed with the uninstall process of the selected app.

💔 User Account Con	trol	×
Do you wa publisher t	nt to allow this app from an unknown o make changes to your PC?	
Program name Publisher: File origin:	e C:\Windows\Installer\d61aa.msi Unknown Hard drive on this computer	
Show details	Yes No	
	Change when these notifications app	oear

Step 6

Click **Yes** in the *BIG-IP Edge Client Component Removal* window to confirm the removal of all components and deletion of user settings.



Click **Yes** in the *Windows Installer* window to confirm that you wish to uninstall the product and proceed with the uninstall process.

Windows Installer	\times	
Are you sure you want to uninstall this product?		
Yes No		
Remove components		×
Removing: Win32 Inspector		
Cancel		

Step 8

Once the process has completed, select **VMware Horizon View** in the *Apps & features* list and click **Uninstall**. Skip to step 10 if you don't have the *Horizon View Client* installed.



Click **Yes** to agree to the *User Account Control* message to proceed with the uninstall process of the selected app.

💔 User Account Contro	1	×
Do you want publisher to p	to allow this app from an unkr make changes to your PC?	nown
Program name: Publisher: File origin:	C:\Windows\Installer\d61aa.msi Unknown Hard drive on this computer	
Show details	Yes	No
	Change when these no	tifications appear
VMware Horizon Clier	nt	
Please wait while	e Windows configures VMware Horizon	n Client
Time remaining: 11 sec	onds	
		Cancel

Step 10

Once the process has completed, click **Yes** in the *VMware Horizon Client* window to restart your system.



Part 2 – Download Software

Step 1

With an internet connection, browse to <u>http://www.health.gov.au/remote</u> and download the new versions of the *BIP-IP Edge Client* and the *VMware Horizon Client* to your computer.

Part 3 – Installing the BIG-IP Edge Client

Step 1

Open the location you downloaded the *BIG-IP Edge Client* to (by default this will be your Downloads folder) and double click the **BIGIPEdgeClient.exe** file to launch the installation.

		s PC > Downloads		~ Ö	Search Downloads	\$
Quick access		Name ^	Date modified	Type	Size	
Desktop	*	Wware-Horizon-Client-x86_64	30/03/2016 17:48	Application	38,121 KB	
Documents	×					
📰 Pictures 📙 bginfo	*					
a OneDrive						
This PC						
Cesktop						
😫 Documents						
👆 Downloads						
Music						
Pictures						
Videos						
Pictures Videos						

Click **Next** in the *BIG-IP Edge Client Setup Wizard* window to proceed.



Step 3

Click Install in the Ready to Install window to start the installation process.



Step 4

Click **Yes** to agree to the *User Account Control* message to proceed with installation process.

😲 Use	er Accour	t Control		×
?	Do yoi your P	u want to allow C?	this app to install software on	
		Program name: Verified publisher: File origin:	3f127.msi F5 Networks Hard drive on this computer	
⊘ si	now detai	ls	Yes No	
Change when these notifications appear				

Click **Finish** in the *Completing the BIG-IP Edge Client Setup Wizard* window to finish the installation process and exit the Setup Wizard.



Part 4 – Pin the BIG-IP Edge Client to your Start Menu (optional)

Step 1

Click the Start button and select All Apps.



Step 2

Right click **BIG-IP Edge Client** and select the **Pin to Start** menu item.



People ١ð 18° Notepad London Phone Compa.. Skype video Store File Explorer 🖏 Settings in the second se () Power **BIG-IP Edge** Client 📃 All apps [[]] I'm Cortana. Ask me anything.

The BIG-IP Edge Client icon will now be available in your start menu

Part 5 – Installing the VMware Horizon Client

Step 1

Open the location you downloaded the *VMware Horizon Client* to (by default this will be your Downloads folder) and double click the **VMware-Horizon-Client-x86_64** file to launch the installation. Note if you are running an older 32 bit Windows version, you will need to use the **VMware-Horizon-Client-x86 file** instead.

File Home Sha	oads are View				- × ~ 0
← → ~ ↑ ↓ >	This PC > Downloads		~ Ö	Search Downloads	Q
Quick access Desktop Downloads Documents Pictures bginfo ConeDrive This PC	Name Name BIGIPEdgeClient incl win10 VMware-Horizon-Client-x86_64	Date modified 09/09/2015 14:30 30/03/2016 17:48	Type Application Application	Size 10,248 KB 38,121 KB	~
Desktop Documents Downloads Music Pictures Videos Local Disk (C:)					
2 items					

Step 2

Click **Yes** to agree to the *User Account Control* message to proceed with installation process.



Click I Agree & Install in the VMware Horizon Client Setup window to proceed.

🚽 VMware Horizon Client Setup 🦳 🗌	×
Install VMware Horizon Client Choose your product settings	m
VMWARE END USER LICENSE AGREEMENT PLEASE NOTE THAT THE TERMS OF THIS END USER LICENSE AGREEMENT SHALL GOVERN YOUR USE OF THE SOFTWARE, REGARDLESS OF ANY TERMS THAT MAY APPEAR DURING THE INSTALLATION OF THE SOFTWARE.	~
Choose the type of installation	
 Typical (below are the current settings) Internet Protocol: IPv4 FIPS Cryptography: Not available on this machine Included Features: USB, Log in as current user 	
◯ Customize	
Print I Agree & I	install

Step 4

Wait while the client installs

😸 VMware Horizon Client Setup	—		×
Installing VMware Horizon Client		Į	₩
Please wait while the Setup Wizard installs VMware Horizon Client.			
Status:			
Back Nex	t	Cano	:el

Click **Finish** in the *Completed the VMware Horizon Client Setup Wizard* to finish the installation process and exit the Setup Wizard.

😸 VMware Horizon Client Set	up	_		×
F	Completed the VMware Horizor Wizard	ı Cliei	nt Setu	p
	Click the Finish button to exit the Setup	Wizard	I.	
vm ware Horizon ⁻ Client				
PCoIP				
	Finish		Cano	:el

Step 6

Click Yes in the VMware Horizon Client Setup window to restart your system.



You can now logon to the Health IT Network using remote access.