

Quick Reference Guide – Establish Remote Access Mac OSX

Overview

The department offers a remote access computing solution that connects staff to their virtual desktop via the Internet, offering a similar experience to working in the office for virtual desktop users. This solution allows access to the HealthIT network from a Mac OSX personal computer with an Internet connection.

Note: Please follow the instructions in the *Quick Reference Guide - Setup Remote Access Mac OSX* to install the required software.

Support

For assistance, contact the IT Service Desk on (02) 6289 8444 (Central Office) or 1800 500 380 (all other locations).

Procedures

This Quick Reference Guide is split into three parts:

- Part 1 Logging on to the Health IT Network using remote access
- Part 2 Logging off the Health IT Network
- Part 3 Remove VMware Horizon Client certificate warning (Optional)

Part 1 – Logging on to the Health IT Network using remote access

Step 1

With an internet connection, launch the **Health Remote Access** app from your *Applications* (or from your dock if you have added it previously).



Step 2

On first launch of *Health Remote Access*, it will attempt to auto-connect to the server.

Observe the user warning in the *Health Remote Access* window, and then click **Yes** to agree.

	Health Remote Access								
ß	Connecting: Your attention is required. https://desktop.health.gov.au/								
Server:	https://desktop.health.gov.au/								
This Depa as n appl syste crim indic and do n	This system is for use by authorised users only. The Department of Health reserves the right to monitor its use as necessary in accordance with relevant legislation and applicable policies. Unauthorised or improper use of this system may result in disciplinary action and/or civil or criminal penalties. By continuing to use this system you indicate your awareness of, and agreement to, these terms and conditions of use. DO NOT proceed with logon if you do not agree to the conditions stated in this notice.								
×	No								
A	uuto-Connect Disconnect								
	Health F5 Edgeclient								

Step 4

Enter your *Health Username* and *Password* in the *Health Remote Access* window, and then click **Logon** to connect to the Health IT network. The *Health Remote Access* application will attempt to authenticate your credentials.

• •			Health Remote Access		
f	Cor	nnecting //desktop.hea	: Your attention is hth.gov.au/	s required.	
Server:	https:/	/desktop.hea	alth.gov.au/		\$
Secu	ire Loc	ion for De	partment of Health		
Licorn	2000	blogio			
Usern	ame	Diogjo			
Passw	ord				
		Logon			
A	uto-Con	nect	😝 Connect	Disconnect	

Once the *Health Remote Access* window shows as "Connected", it will automatically launch the *VMware Horizon Client*. Click **Continue** in the *VMware Horizon Client* window when prompted with a certificate warning.

	Untrusted server connection VMware Horizon cannot verify your connection to desktop.central.health. Ask your administrator if this server can be trusted.
_	Continue Show Certificate Do Not Connect
	Connecting to server
	Connecting to server

Step 6

Observe the user warning in the *Disclaimer* window, and then click on **Accept** to proceed.



Enter your *Health Username* and *Password* in the *Login* window, and then click **Login** to connect.

• • •	Login	
vm ware Hori:	zon	PCoIP
Server:	https://desktop.central.health	
Username:	blogjo]
Password:	•••••]
Domain:	CENTRAL	
	Cancel	gin

Step 8

Double click to launch your desktop (if it isn't launched automatically) in the VMware Horizon Client window.



You are now logged on to your virtual desktop.

Part 2 – Logging off the Health IT Network

Step 1

Disconnect or **log off** from the Health Desktop when you are finished.

Step 2

Close the VMware Horizon Client.

Step 3

Disconnect the *Health Remote Access Client* and **close**.

You are now logged off the virtual desktop.

Part 3 – Remove VMware Horizon Client certificate warning (Optional)

Step 1

Launch the VMware Horizon Client app from your Applications



Step 2

From the menu bar, expand VMware Horizon Client then select Preferences.



Step 3

In the *Preferences* window, select the *Security* tab and check the **Do not verify server identity certificates** radio button..



Close the *Preferences* window and close the *VMware Horizon Client* window.

Next time you attempt to Logon to the HealthIT Network you won't be warned about an untrusted certificate.