



Quick Reference Guide – Establish Remote Access Mac OSX

Overview

The department offers a remote access computing solution that connects staff to their virtual desktop via the Internet, offering a similar experience to working in the office for virtual desktop users. This solution allows access to the HealthIT network from a Mac OSX personal computer with an Internet connection.

Note: Please follow the instructions in the *Quick Reference Guide - Setup Remote Access Mac OSX* to install the required software.

Support

For assistance, contact the IT Service Desk on (02) 6289 8444 (Central Office) or 1800 500 380 (all other locations).

Procedures

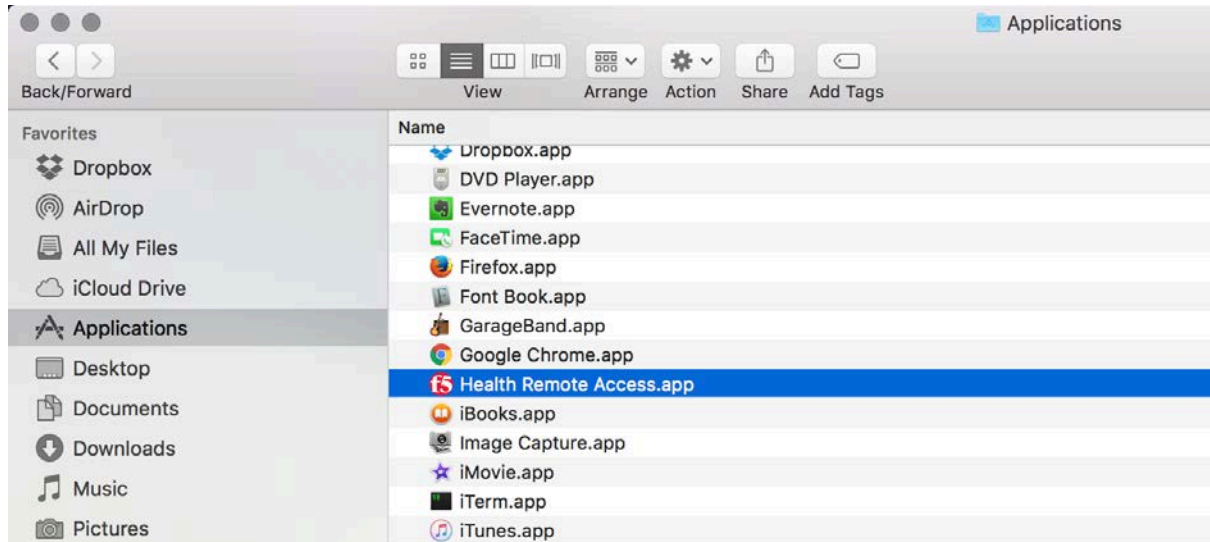
This Quick Reference Guide is split into three parts:

- [Part 1 - Logging on to the Health IT Network using remote access](#)
- [Part 2 - Logging off the Health IT Network](#)
- [Part 3 - Remove VMware Horizon Client certificate warning \(Optional\)](#)

Part 1 – Logging on to the Health IT Network using remote access

Step 1

With an internet connection, launch the **Health Remote Access** app from your *Applications* (or from your dock if you have added it previously).



Step 2

On first launch of *Health Remote Access*, it will attempt to auto-connect to the server.

Step 3

Observe the user warning in the *Health Remote Access* window, and then click **Yes** to agree.



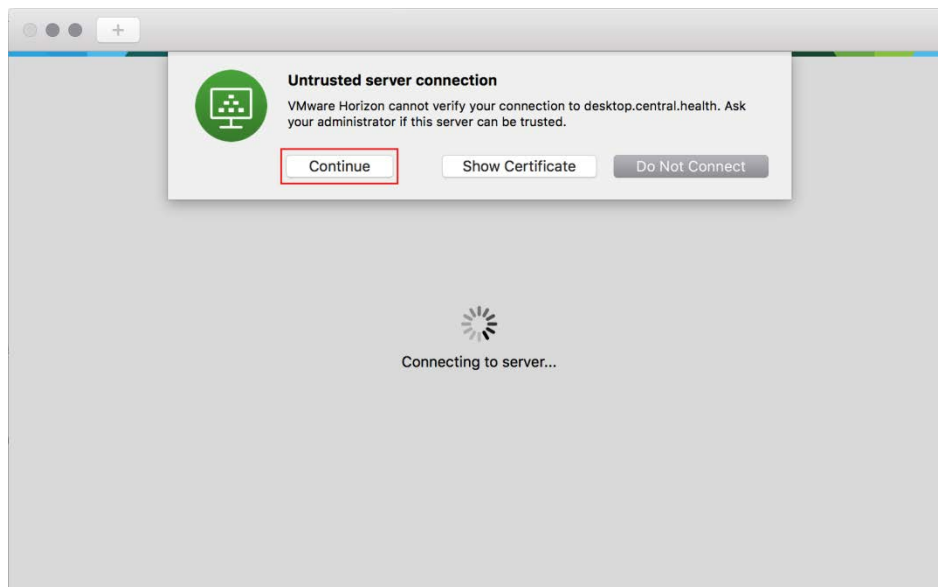
Step 4

Enter your *Health Username* and *Password* in the *Health Remote Access* window, and then click **Logon** to connect to the Health IT network. The *Health Remote Access* application will attempt to authenticate your credentials.



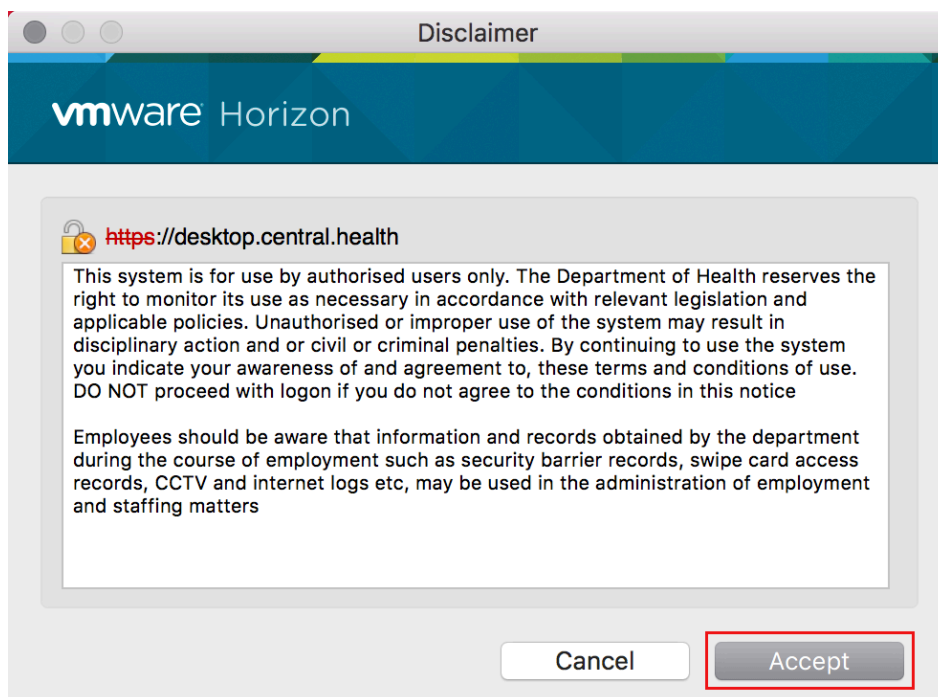
Step 5

Once the *Health Remote Access* window shows as "Connected", it will automatically launch the *VMware Horizon Client*. Click **Continue** in the *VMware Horizon Client* window when prompted with a certificate warning.



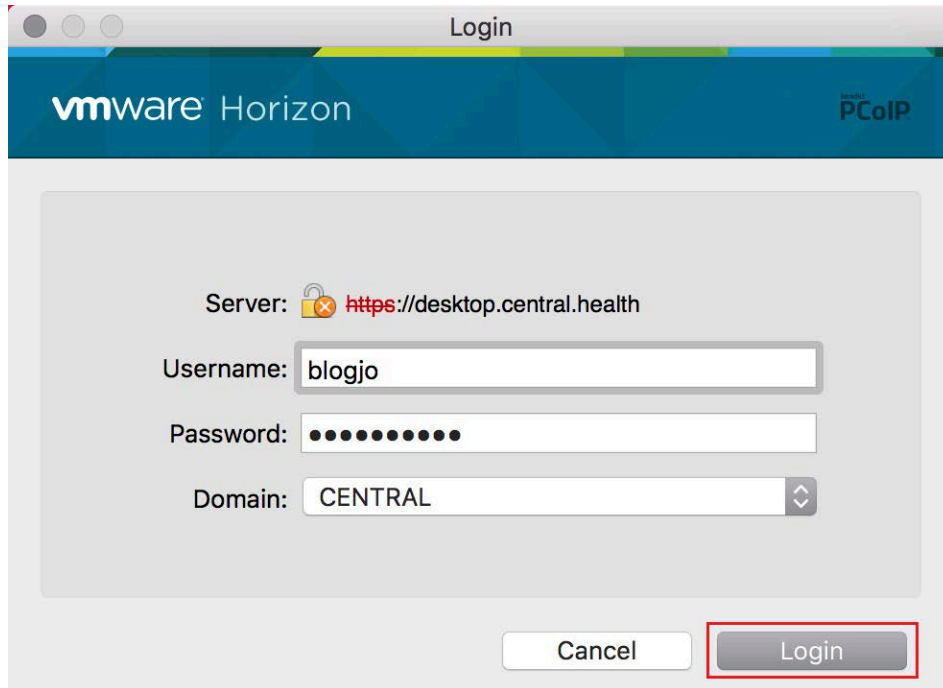
Step 6

Observe the user warning in the *Disclaimer* window, and then click on **Accept** to proceed.



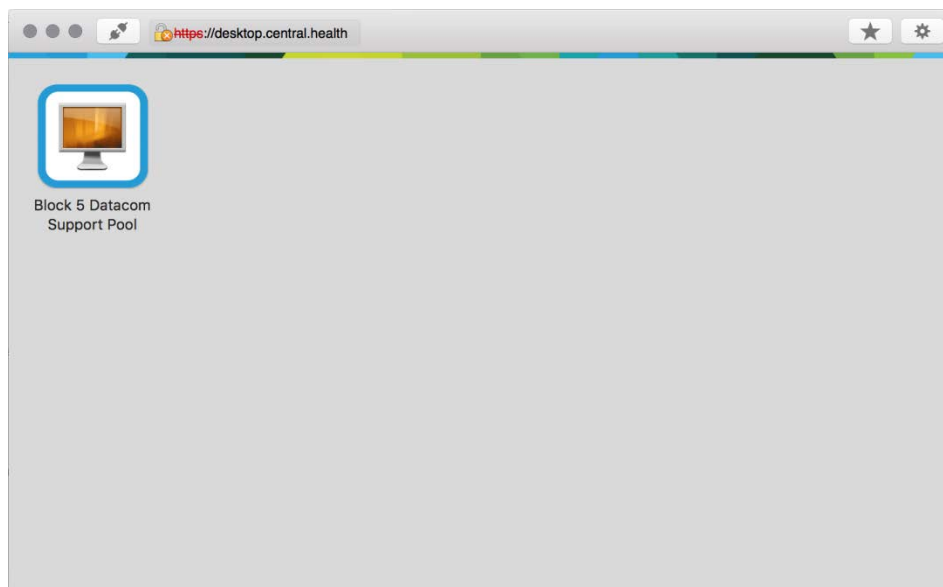
Step 7

Enter your *Health Username* and *Password* in the *Login* window, and then click **Login** to connect.



Step 8

Double click to launch your desktop (if it isn't launched automatically) in the *VMware Horizon Client* window.



You are now logged on to your virtual desktop.



Part 2 – Logging off the Health IT Network

Step 1

Disconnect or **log off** from the Health Desktop when you are finished.

Step 2

Close the *VMware Horizon Client*.

Step 3

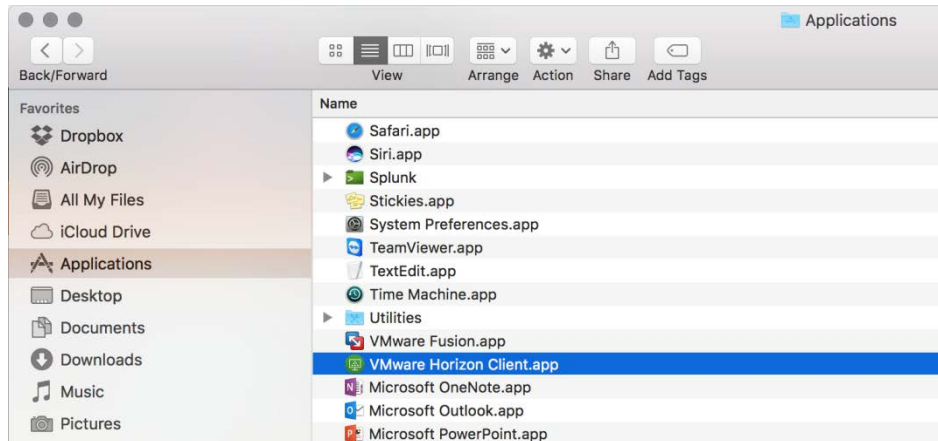
Disconnect the *Health Remote Access Client* and **close**.

You are now logged off the virtual desktop.

Part 3 – Remove VMware Horizon Client certificate warning (Optional)

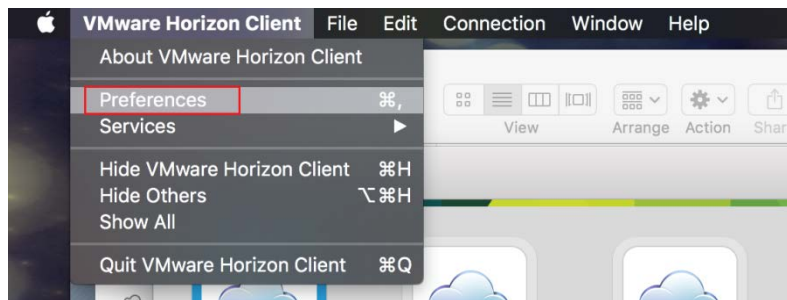
Step 1

Launch the **VMware Horizon Client** app from your *Applications*



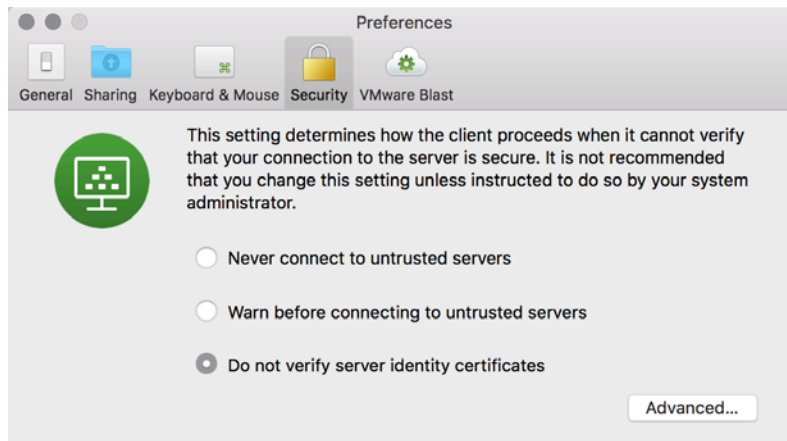
Step 2

From the menu bar, expand *VMware Horizon Client* then select **Preferences**.



Step 3

In the *Preferences* window, select the *Security* tab and check the **Do not verify server identity certificates** radio button..





Step 4

Close the *Preferences* window and close the *VMware Horizon Client* window.

Next time you attempt to Logon to the HealthIT Network you won't be warned about an untrusted certificate.